

INNER SOUTH CANBERRA COMMUNITY ASSET & SKILLS AUDIT

Introduction and purpose of the survey / audit

We live in a community that is rich and diverse in terms of its environment, its liveability and the government, community and commercial services on offer. The skills, interests and work experiences of its residents are equally rich and diverse. We really have a lot that we can offer one another.

Southside Community Services Inc (SCS) is conducting this survey to get a better picture of our community's strengths and to work out what we can do to support and enable local residents to engage more strongly in their local community for the benefit of us all. The survey will give us a clearer picture of the skills, knowledge and experience that local people have, and which they may be willing to share with others in the community. It will also tell us what local people like about the community, and what they would most like to change.

The survey should take less than half an hour to complete. It's not a test of any kind, and won't be graded. We're just trying to understand what local people want to improve in the area, what resources and skills people have, and how we can work together to bring those improvements about.

We are conducting this survey over all of the Inner South – Yarralumla, Barton, Deakin, Forrest, Kingston, Griffith, Red Hill, Narrabundah, Symonston, Harman, Oaks Estate, Fyshwick and Pialligo. Your answers will be grouped together with the others, and no single person's answers will be made public. No one will know how you have responded to these questions unless you tell them. Of course, you are under no obligation to cooperate with this survey, but the survey will be much more valuable if you do.

Thank you – Southside Community Services

How to participate:

Participants in the survey have a choice of either:

- Completing the printed questionnaire and returning it by post to Southside Community Services (SCS) PO Box 7, Narrabundah 2604 – or to the SCS representative who gave it to them;
- Downloading a copy of the survey at <http://www.sscs.org.au/>, filling it in and either posting it to the address above or scanning and return it by email to reception@sscs.org.au – subject line "CD Survey"

For more information or copies of the survey please contact SCS on 02 6126 4700 or reception@sscs.org.au

Confidentiality:

Please be assured that any information provided by you will be treated in the strictest confidence and no participant in this survey will be individually identifiable in any report or activity resulting from this survey, unless they wish to and provide written permission for the information to be released.



How to fill in the survey

- Please complete the survey by ticking the appropriate box or by adding comments on the blank lines.
- In answering the questions please be as accurate as possible.
- Once the survey has been completed, please return it as soon as possible to Southside Community Services Inc (63 Boolimba Crescent, Narrabundah, 2604) or to the SCS representative who gave it to you.
- If you wish to enter the prize draw, please ensure you fill in your contact details at the end of the survey.

Thank you for participating in this survey and sharing your thoughts.

NB: - Please ensure all surveys are returned to Southside Community Services Inc no later than 31 March 2015

All people participating in the survey have the opportunity to enter a draw to win one of three prizes valued at up to \$50-00 each.

Terms and Conditions of Entry into the prize draw:

When you enter the competition, you accept these terms and conditions of entry:

- Entry into the draw is only by completing and submitting a survey.
- Members of the survey/research team and their immediate families are ineligible to enter.
- The first three randomly drawn entries from the residents / workers located within the survey area will receive the prizes. If a winner cannot be contacted or refuses the prize, it will be offered to the next randomly drawn entry.
- The decision of Southside Community Services Inc (SCS) is final and no correspondence will be entered into.
- Any winner drawn for the prize who is unable to fulfil all of these terms & conditions will forfeit the prize and another winner will be drawn.
- The winners will be notified no later than 30 April 2015 and an announcement will be placed on the SCS website stating that the draw has taken place and that the winners have accepted their prize/s. No identifying details of the prize winners will be made public.
- Entry into the prize draw opens at the commencement of the survey on 10 February 2015 and final entries must be received by the completion of survey period on 31 March 2015. The prizes will be drawn no later than 5:00pm on 21 April 2015 at the SCS premises in Narrabundah in the presence of the SCS Executive Director.

The prizes will be available for collection from the SCS premises at 63 Boolimba Crescent, Narrabundah by appointment at dates and times agreed between the prize winner and SCS.



SURVEY QUESTIONS

What Suburb / Area do you live in?Post code.....

What is your age?

- 13-19 20-29 30-39 40-49 50-59 60-69 70+

What is your gender? Male Female

How many children do you have living with you?

Please put number of children in box next to age: (eg: 6-10)

- 0-1 2-5 6-10 11-15 16-18

How long have you lived in this suburb / area?

What type of transport do you generally use?

- Own car Bus Taxi Community Transport Push bike Walk
 Other (please describe)

Are you of Aboriginal or Torres Strait Islander people? Yes No

In what country were you born?

How do you find out about things you want or need (eg; radio, newspapers, internet)?
.....

If you had a spare \$100 per fortnight, what would you spend it on?

By what means do you keep in contact with your family and friends (who do not live with you)?

- See them Speak on phone Skype Write Email Facebook
 Text (SMS) Other (please describe)

For young people (under 18 yo.) – where do you hang out?

For families and people over 18 yo – where do you go to meet friends, relax, have fun?

If you could do some training / learning what would you do?



What community services do you and/or your family currently access / use?.....
.....
.....

Do you agree that your local organisations usually meet your community's needs?

- Strongly agree Agree Not sure Disagree Strongly disagree

Which of the following community services that are delivered by Southside Community Services Inc are you aware of?

- Southside Pantry (*Food Bank – low cost food*) Community Transport Services
- ACT-GOLD! Case Management Child, Youth, Family Support
- Optimum Training & Development (*training in Childcare Services*) Family Playgroup
- Venue Hire Adult Literacy Program Community Art Gallery Child Care

What facilities (eg; Gym, Parks, Libraries, etc) do you access in your suburb / area and how often do you access them?
.....
.....

If you don't access any of the above locally, why not?
.....

Any suggestions for services or facilities you feel may be missing in your suburb / area and that may be of use.
.....

Any more comments about services and facilities in your suburb / area?.....
.....
.....



Do you know when important community events take place in your suburb / area?

- Usually Sometimes Never

If you do know, how do you find out about these things (eg; radio, newspapers, internet, word of mouth, etc)?

.....

What community groups / organisations are you a member of / involved in?

.....

.....

How satisfied do you feel with your level of community involvement and connectedness?

- Very satisfied Satisfied Not satisfied or dissatisfied Dissatisfied.

Do you currently volunteer with any community organisation(s)? Yes No

If so, where and what do you do?

.....

If not, would you like to volunteer in the community?

- Yes No Not at the moment

If yes, what type of volunteering would you like to do?

.....

Are you currently employed?

- Full-time Part-time Casual Not employed at present Retired

What is your trade / profession / occupation?.....

.....

What are your hobbies?

.....

.....

What other special interests do you have?.....

.....

.....

What language(s) besides English do you speak?

.....

What other special skills do you have?

.....

.....

Are you willing to share any of the above skills with others? Yes No Maybe



How attached are you to living in your suburb / area?

- Very attached
- Attached
- Not Attached or Detached
- Detached
- Very Detached.

How many residents in your suburb / area do you know?

- 0-3
- 3-5
- 6-10
- More than10

Do you wish to know more residents from your suburb / area? Yes No

If yes, how do you think you could get to know them?

How often do you chat with other nearby residents?

- On most days
- Once or twice a week
- Once or twice a month
- Once every two-three months
- Occasionally
- Rarely
- Never

How safe / secure do you feel in your suburb / area?

- Very Safe
- Quite Safe
- Sort of Safe
- Unsafe
- Very Unsafe

If not safe, why not?

How would you suggest this could be improved?

How strongly do you feel a part of your local community?

- Very strongly
- Strongly
- Feel somewhat part of the community
- Have no attachment to the community

When do you most feel connected to your community?

Would you prefer to be more a part of your local community? Yes No

If yes, how would you suggest this could happen?

Do you usually "pitch-in" when something needs to be done in your community?

- Yes
- No
- Occasionally

Do you have a desire to participate in community activities? Yes No Maybe

If not, what would encourage you to participate?



What do you like about living in your suburb / area? What is special about it?

.....
.....

If your suburb / area was the perfect place, what would it be like?

.....
.....

What major community improvements are you aware of that have been completed in your suburb / area in the last 3 years?

.....
.....

What changes would you like to see in your suburb / area in the next three (3) years?

.....
.....

What do you think you could contribute to help improve your suburb / area; to help implement any changes?

.....
.....



Are you willing to be contacted about the outcome/s of this survey? Yes No

Do you wish to be included in the prize draw? Yes No

If yes to either of the above, please provide your contact details (these will be kept confidential):

Name:

Address:.....

Contact number:

Email:.....

I have read and agree to the terms and conditions of entry into the prize draw.

SignatureDate

Thank you for your time in completing this survey.

"We are stronger when we listen, Smarter when we share" Queen Rania Al-Abdulla, Jordan